



Dear Electric Customer,

You are receiving this notice due to your electric meter reporting a “Registered Over Temperature” alarm or due to an outage resulting from a “Registered Over Temperature” alarm. These meters have a built-in safety that disconnects power before a fire could start inside the meter socket due to over temperature. This alarm indicates the meter is seeing a difference in temperature inside the meter and **due to safety concerns is warning of the problem.** In most cases, this means the meter will “OPEN” up, which you will see as an electric outage.

The main cause we have seen with the “Registered Over Temperature” alarm is poor connection with the meter jaws and the meter itself. This means the meter jaws will need to be replaced; **this is the responsibility of the customer.**

If your electric meter “OPENS” itself up due to a “Registered Over Temperature” alarm, Chillicothe Municipal Utilities will be dispatched to **disconnect your electric service** to allow the electrician to repair your electric service. **Your service will not be reconnected until repairs are made.**

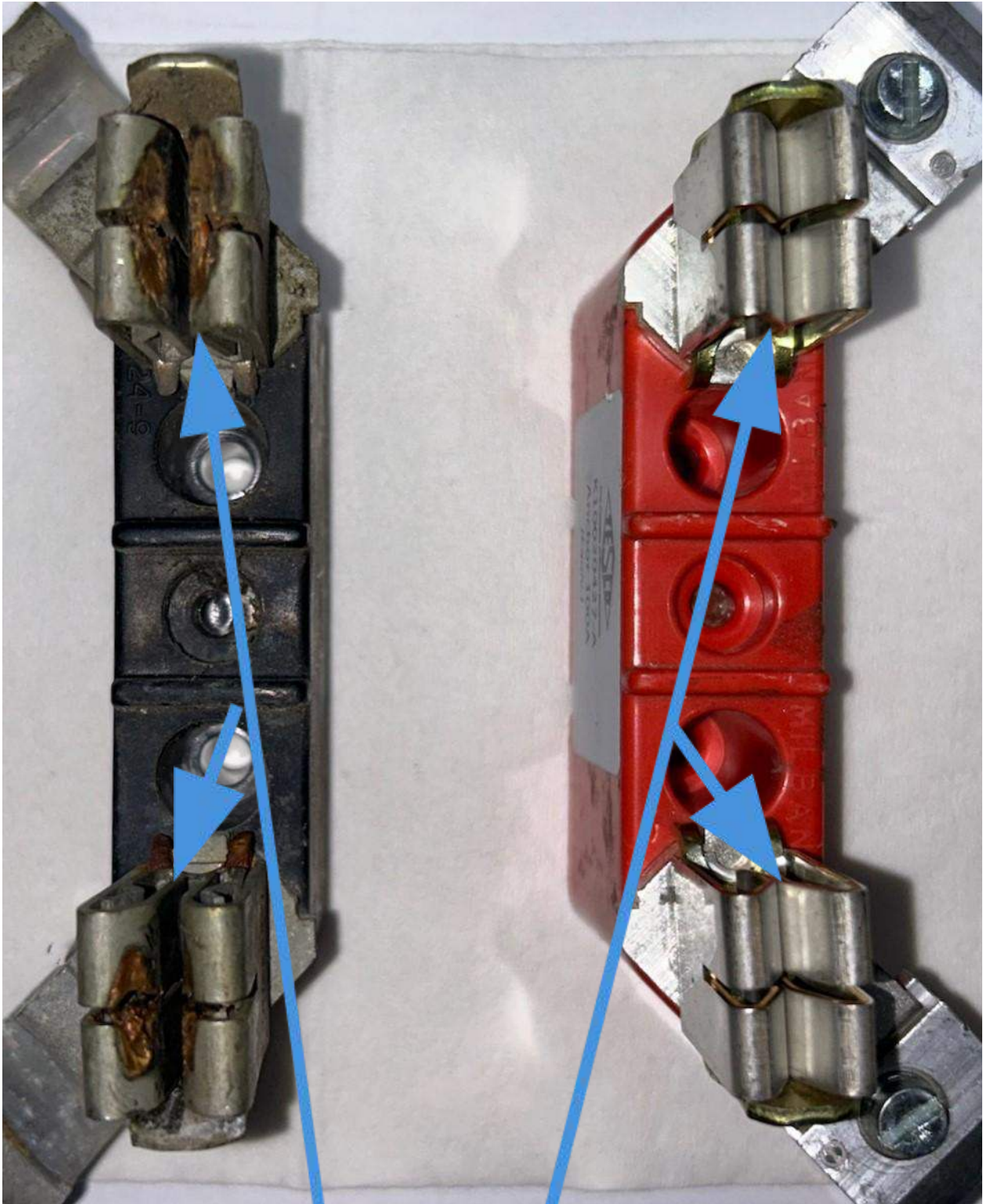
It is the customer’s responsibility to make arrangements with an electrician to replace the meter base or replace the meter jaws. As soon as the meter base has been repaired, CMU Linemen will be dispatched once again to re-energize your service and meter.

Provided is a list of electricians who have purchased the replacement jaws and are willing and able to replace the jaws.

Bill Reihner 660-973-6478	Calvin Vadnais 660-221-9686/660-214-0408
Donath Electric 660-707-2911	Duane Ireland 660-973-0097
Eric Davis 660-973-2021	Kevin Goad 660-973-7338
Larry Fellhoelter 660-247-0041	Phil Minnick 660-646-7770

Please see the reverse side of this page for an example of burnt/loose meter jaws compared to a new set of meter jaws. We apologize for the inconvenience but thank you for your cooperation. If you have any questions, you can contact:
Colton Reeter – Electric Superintendent at 660-646-0934

Provided is an example of a set of meter jaws with poor connection with the meter on the left in comparison to a brand-new set of jaws on the right.



Notice jaws have gap and can be burnt in some extreme cases

Notice jaws are tight and free of burn marks